

PROJECT SUMMARY

Ref No.: MRIC-SCA-P10	Title: MoServio	ces - Rapid AI Mobile Process Builder
Local Company: nVisionIT Ltd		
Project Leader		
Ms Kirtee Moheeputh		nVisionIT Ltd
Team Members		
Name		Organization
Mr Mohammad Umar Bahadoor		nVisionIT Ltd
Mr Hashim Varsally		nVisionIT Ltd

TECHNICAL ABSTRACT

Government and enterprise often have application forms that go under different levels of approval. Over the years, although many of these have been digitised, they always come with a significant cost, often taking months to implement along with the risk of failure, steering committees and marketing costs every time. There is barely a dozen of services launched on systems that attempted to automate forms processing (e.g. MITCI SMAP mobile apps, EDB E-Licensing). This project aims to change this.

The MoServices - Rapid AI Mobile Process Builder (MoServices) will be an artificial intelligence powered single mobile app for an easy to implement, fast deployment and integrated with national services such as MauPass and MoRendezVous. MoServices allows creation of several forms (e.g. application for a permit, license or other) to be created, along with workflows with several level of approvals (managed by authorised users).

For new processes, the client/organisation provides a brief, which nVisionIT loads into the builder. Using Artificial Intelligence, the initial forms are creatd within seconds, without having to update the application. nVisionIT will then optimise the form. This ensures rapid and risk free addition of new processes, forms, certificates and other document to accelerate digital transformation.

Key Words: Mobile, artificial intelligence, processes, egovernment, Emerging Sectors