

A QUESTION ANSWER SYSTEM FOR THE MAURITIAN JUDICIARY

MAURITIUS RESEARCH COUNCIL

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(Form 1050)

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PART II - SUMMARY OF COMPLETED PROJECT

Law is a research-orientated profession and legal research is an activity that cost time and money. Information Technology is now revolutionising the way in which legal research is being done. In this work, we have implemented a web-based question answer and information retrieval system for the Mauritian Judiciary. On the www.lawanswers.me portal, users can enter their queries freely using natural language. The system processes the query by extracting the relevant keywords and discard those that do not carry much g information and then returns the relevant sections of law which contains these keywords or keyphrases. The system also returns a list of relevant Supreme Court cases. The user can decide on the number of results to be displayed. The user can also wish to have only the name of the relevant acts be displayed for certain keywords or keyphrases. The system does not require the user to know how the law is structured or how the knowledge-base is built in order to benefit from it. The portal can also be accessed via mobile devices without compromising any of its facilities or user-friendliness. It is hoped that the availability of information at the click of a button will help the human resources at the Mauritian Judiciary to become more efficient and this will contribute to the reduction of delays in the disposal of cases. As the old adage goes, "justice delayed is *justice denied'*.

PART III - TECHNICAL INFORMATION

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I. Introduction

The amount of available information in the legal sphere of Mauritius is constantly rising. Evidence from the Supreme Court's Annual Report 2014 depicts that the number of cases lodged before the Mauritian Judiciary has widely increased from 126, 645 in 2011 to 133, 423 in 2014 [1]. This has consequently also resulted in a rise in the number of outstanding cases from 39,336 in 2011 to 46,055 in 2014. On the other hand, the number of new laws that are being promulgated are also increasing at a much more rapid pace. A substantial number of amendments are also being made to the existing statutes every year.

It is commonly reported that access to legal information is a key to administer justice rightly in any democratic country [2]. However, we also live with the reality that legal professionals and actors, while operating in a highly intensive information environment often encounter considerable barriers in their quest to find relevant information or specific answers to their questions [3]. Lawyers, attorneys, legal professionals and other actors operating in the legal domain are often on the run for legal information search because they need to be constantly updated about the recent developments in the law, about legal precedents or even about how justice rendered in a particular case. The legal profession is particularly characterised by information and case law abundance and most importantly by a continuous flooding of amendments and additions to the legal statues However, in most countries, there is a lack of all-inclusive or complete law [4]. collection and there are in most cases substantial gaps which require attention and redress. It is also unfortunate to note that unlike other fields, like in the medical field for example, that equally have tremendous amount of information available, the legal domain to our knowledge has barely any kind of question answering systems that would enable actors operating in the legal profession to ask a question in natural language and be able to get a specific answer to their queries.

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Mauritius' position with respect to access to legal information is also quite restricted. With the rise of new emerging sectors like the ICT / BPO and the Ocean Economy, there will be also a parallel rise in the number of upcoming legislations. With all these new developments, it is progressively more and more difficult for actors operating in the legal arena to deliver quality work on time. Legal research constitutes a very large portion of the time that legal practitioners spend in preparing their cases. Information is required in all aspects for a legal practitioner to effectively deliver to his/her duties. Be it for giving a legal advice or drafting up a document or even to assist clients in Court, information is of utmost importance. With these issues in mind and considering the fact that there is a lack of all-inclusive platform that would effectively help the legal professionals or the public in general to obtain precise answers to their questions, we propose to develop an automatic question answering system to mainly assist and support legal practitioners in their day-to-day work.

This report proceeds as follows. In the next section, we list the main objectives of the proposed system, the achievements, the issues that have been addressed and the scope of our work. In section III, we give a detailed description of the architecture of question answer systems. Section IV gives an overview of related academic works that have been carried out in the field of question answering. We thereafter give an overview of the various existing question answer systems and information retrieval systems in Section V. Section VI provides details about the implementation of the web-based system. Section VII describes how the outstanding work after the submission of the progress report has been tackled and Section VIII concludes the report.

II. Objectives v/s Achievements

The main objectives of the proposed system are as follows:

- To create a database of statutes of the Republic of Mauritius;
- To create a database of past cases;
- To create a database of other legal materials such as statistical reports;
- To develop a software, using an appropriate programming language, to allow a user to ask a question and gets a short and concise answer within a few seconds;
- To evaluate the answers produced by the system;
- To identify potential weaknesses of the system and to correct them;
- To disseminate the appropriate knowledge to relevant stakeholders.

The following tasks have been completed between 27 November 2015 and 27 July 2016.

- 1. We have downloaded about 600 statutes from the website of the Supreme Court of Mauritius. Some of these documents have been pre-processed so that they can be entered into the knowledge base of our question answer system. The documents had to be converted to text and then split into appropriate sections.
- 2. We have also downloaded about 500 cases from the website of the Supreme Court of Mauritius. These have been categorised into their appropriate area of law such as constitutional law, criminal law, labour law, company law, etc. This categorisation is important for the Question Answer system in order to increase the relevancy of the results that have been provided.
- 3. Only acts and judgements have been considered so far in this work. Other legal materials may be incorporated in a future work.
- 4. A web-based Question Answer system has been implemented. The user can ask a query in natural language and receives a relevant reply almost instantaneously.
- 5. Some LLB and LPVC (Law Practitioner Vocational Course) students of the University of Mauritius had been asked to evaluate the system and their comments were taken into consideration in order to improve the system.
- 6. Some weaknesses were identified and corrected. For example, several users had requested that there should be a section from where all acts must be made available.
- 7. The outcomes from this work will be presented during the Research Week of the University of Mauritius, which is to be held in September 2016. We also hope to present this work in an international conference.

III. Question Answer Systems

A question answering (QA) system is basically a computer program that is designed to enable users to input a question in the system in a natural language and thereafter the system processes the question and outputs some results that precisely matches the question asked by the user. In other words, a QA system therefore accepts queries that are asked in a natural language or plain language, looks for the appropriate answers in different available document resources (or knowledge-base) and performs extraction and frames precise answers to the question asked [5][6].

More than ever before, we are nowadays living in an era where the quest for knowledge is deeply human. The various existing information systems and document retrieval systems bring with them a very large amount of documentation that makes it cumbersome for users or professionals to retrieve specific answers within limited time. Such systems, despite being very common tend to return a whole list of documents and relevant pages rather than returning specific answers [7]. QA is becoming a fast developing groundwork area that combines together result from Information Retrieval, Information Extraction and NLP [8] [9]. In order to return the best possible answers, QA systems query a structured database of information, also commonly known as a knowledge base. It may also formulate the result by combining information obtained from both local databases and from documents available of the web.

Question answering systems can be broadly classified as closed domain or open domain. As suggested by its name, the prior category of QA system would be one dealing with questions of determined domains that could range from health, life sciences, medicines, legal, automotive maintenance, among others. In most cases, closed domain QA systems have the ability to accept a restrictive category of questions and they tend to have the ability to respond to descriptive rather than procedural queries. On the other hand, open domain QA systems have the capacity of dealing with questions touching nearly all domains. Given their ability to depend on both general ontologies and world knowledge,

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such systems would therefore be able to obtain the answers from greater amount of data [10].

In this section, emphasis is laid on the different components which underlie question answering systems [11] [12] [13]. There are three important phases, which form part of automatic QA systems, and these are mainly: Question Processing, Document Retrieval and thirdly, Answer Extraction [14] [15].



Figure 1: Architecture of a Question Answer System

i. Question Processing

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The first module forming part of a QA system is question processing. It aims mainly at understanding the question asked by the user in a natural language. At this stage, the QA system will be analyzing the question asked in natural language and it will be using the different techniques of NLP such as Syntatic Analysis and Semantic Analysis. Python NLTK, Stanford NLP and CoreNLP are some of the tools which are generally used for this module [16]. Under Semantic Analysis, after receiving the user's question, some constraints must be imposed in order to limit the possibilities of getting immaterial answers to the questions asked. It would be mainly the retrieval engine which is responsible for handling the user's requests.

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Question Classification

The classification of questions in different categories of sets is an important step in order to retrieve specific answers to various questions. The question posed in a natural language would normally contain the main information that would be required to get the answers. The type of answer to be answered would depend principally on the type of questions that have been asked. A tokenizer first breaks the question input into words; white spaces and stop words such as "and" or "the" are removed as they do not hold any importance in the question and thereafter, tokens are used for querying. Question classification will help in finding entity instanced in the various documents and would thereafter, choose the highest expected answer [18]. Focus identification, phrase or clause detection and frame detection are the various stages carried out by the QA system in the quest to fund the accurate answer. Focus identification helps in finding the category of answers looked for by the candidate. Question classification that can be used in question focus can be illustrated in the Table below:

Table	1.	Type	of	Questions	and	Answers
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Question Type	Answer Type
When	Time
Where	Place
Why	Reason
Describe	Description
Define	Definition
Who, Whom	Person
How old	Age
How much	Quantity
How long	Distance
What, which, name	Ambiguous

Query Formulation and Expansion

Query formulation and expansion is a set of methods applied to the input, which help to retrieve document in such a way that it improves the document retriever's performance [19] [20]. The focus should be put on how to expand queries. For example, "Who killed J.F.K", here the verb is fundamental for finding the correct answer. The text files used for document retrieval may or may not contain the word "to kill" though it contain the word "J.F.K", on the contrary the documents may contain verbs such as "to murder", "to assassinate", "to shoot". So a dictionary of such words should be maintained such as WordNet [21].

Query Expansion with WordNet

WordNet is a lexical database which is available online [21]. It is a dictionary, which contains noun, verb, adjectives and adverbs with their synonyms. WordNet allows expanding words in queries that have a semantic relationship.

Query Expansion with Stemming and Lemmatization

In creating a QA system and in NLP, further processing need to be effected so as to remove punctuations, understand complex vocabulary and to normalise linguistic variations in the documents. Stemming helps in expanding the query by providing word variants and derivations [22] [23]. Stemming is usually done using the Porter Stemmer [24] which is rule-based and it helps in finding the lexeme or the root of the word that remains unchanged and which is meaningful. Lemmatization however is a way of finding the lemma of conjugated words and help to find out the original word from which its plural or feminine word has been derived. Lemmatization helps in achieving accuracy in the query that is otherwise not possible with shortened or unclear stems.

ii. Document Processing

This module performs queries from the natural language question and depending on the question asked, the information retrieval engine searches for the different documents that could possibly contain the answers. The documents can be structured databases, text files, pdf documents, web pages or any other types of retrievable archives resources.

iii. Answer Extraction

In this module, different techniques are applied in order to retrieve the relevant answer and display it to the user. The three phases under answer extraction are: filtering, answer ranking and answer generation [17][25]. During filtering, answers which are highly irrelevant are discarded. The remaining answers are then ranked according to their weight (a score is calculate based on some factors) before finally outputting it to the user. In some systems, filtering is done after ranking. For example, only the top 3 or top 20% of the answers are kept and shown to the user.

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IV. Related Works

The literature in the domain of question answering has been very rich and extensive. Several research papers have been written with respect to closed domain question answering systems under specific domains like medicine, tourism, music, life sciences, maintenance, etc. [26] [27] [28]. The aim of this part is to portray mainly the existing and related works that exist in the field of question answering, not necessarily limited to the legal domain.

Automatic question answering systems that existed earlier had as principal motive to provide rapid and natural access to expert knowledge. Its knowledge base was drawn principally from structured databases. The LUNAR system for example was evaluated by Woods et *al.* [29] as being capable of answering questions related to Apollo II moon rocks for the NASA Manned Spacecraft Centre.

Tahri and Tibermachine [30] used the DBpedia ontology as their knowledge base for their question answering system. A Support Machine Classifier also used for the purpose of question classification. Their research showed an accuracy of 68% which they claimed to be higher than the Qakis [31] and True Knowledge [32] systems. In the evaluation part of the system, two hundred questions were used.

A closed domain question answering system for the specific domain of tourism was proposed by Bhoir and Potey [33]. The system's knowledge base was mainly information gathered from the web and Natural Language Processing techniques are then used to process the information. Evaluation of the question answering system showed that it was able to give specific short answers or list to the questions asked in natural language. The various names of hotels, distances between regions, names of tourist attractions were some of the questions to which the system could generate precise answers.

Moussa and Kader (2011), from Port-Said University in Egypt, developed a powerful question answering system named QASYO [34]. QASYO accepts queries in natural

language and uses the YAGO Ontology to return answers [35]. The principal aim of developing such a system was to create a search experience that would not ask the user to know specific or technical vocabularies or to understand the system's knowledge base. The evaluation of the QASYO system had not really been tested in order to be in a position to assess its ability to answer precisely to queries asked nor are we in a position to comment on the user's experience. However, results show that the system was found to be highly superior compared to the internet-scale answering engine, True Knowledge [36]. Out of the 100 questions used to test and compare the performance of the QASYO system to that if the True Knowledge answering system, results demonstrated that the prior system could handle 91 questions correctly as compared to 40 that were handled by True Knowledge.

Derici et *al.* (2015) designed a question answer system in the Turkish language and was implemented for the closed domain of high school geography [37]. Their motive was to principally support their education. In terms of architecture, their system was very similar to that of the deep Question Answering technology used by Watson [38]. However, as they created their own data set for their knowledge base and created their own questions, it proved to be difficult to compare and assess their system in an objective manner.

Studies have also been conducted with respect to improving the relevance and preciseness of answers that question answering systems would generate. This is of high relevance to our creation of a question answering system for the Mauritian Judiciary as we ultimately have as objective to create a system that will be able to generate simple but precise answers at a time. With respect to improving the relevance of answers, Komiya et *al.* (2013) proved that query expansion, web relevance score and translation probability could significantly help in generating more precise answers [39]. Moschitti, however, found that considerable improvement can be achieved in a QA system if both the question and the answers are categorized [40]. Their experiments were based on the *Reuters-21578* dataset.

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On the other hand however, Pakray et *al.* (2011) were of the view that using answer validation as part of their question answering process doubled the accuracy of correct answers obtained from 22.8% to 45.8% [41]. Moreover, an approach for selecting the best answer based on redundancy and the semantic relations between candidate answers was described by Mendes and Coheur [42]. Their technique showed a 10% improvement over the baseline experiment. Dong et *al.* (2011), in an attempt to widen the capability of LogAnswer which is a German question answering system and in an attempt to better adapt it to QA forums found that meta-classifier could be used in order to avoid producing incorrect and imprecise answers [43].

Studies carried out by Brill et *al.* [44] are somehow different from the studies explored earlier. They differ in that instead of considering methods of improving the correctness of answers returned by the system, they rather consider strategies to predict the likely situation where the system is going to return a wrong answer. They consider it as crucial for a QA system to know the likeliness of an answer to be a correct one in order to choose not to give an answer instead of giving a wrong answer. Therefore, in an attempt to reduce the number of incorrect answers in favour of a 'no answer,' as a 'no answer' is considered to be better than a bad answer, we can find that Brill et *al.* incorporates a sophisticated QA pipeline in the AskMSR system in order to assess all the answers before display. The researchers are trying to go one step further by trying to predict which questions are not likely to return a correct answer. Thus, instead of losing time and unnecessarily increasing network traffic, the system would simply return a 'no answer' to such questions.

One study that is most relevant to our objective of creating a question answer system for the Mauritian Judiciary was conducted by Quaresma and Rodrigues [45]. As a matter of fact, our research shows that closed domain question answering system for the Legal domain is less popular. However, the research conducted by Quaresma and Rodrigues is of relevance to the aims of this project. Their research demonstrated that they aimed to have a question answering system for the legal domain with a view to widen and ease access to legal information. Evaluation of the system was done principally based on 180,000 Portuguese documents that consisted of Court decisions. The logic Programming, ISCO, was a very important technology for their system. Also, as numerous answers could exist for the same question, their system had the possibility of calculating the different answers that could exist and thereafter, they were returned to the system's user. The system was tested against 200 questions that were elaborated and tested by the same jury and results showed that the system could generate 50 correct answers, 22 imprecise answers and 125 bad answers. Joining the position of other authors like Matthew and Nyberg [46], Sasikumar and Sindhu [47] and Quaresma and Rodrigues also shared the view that for a question answering system to work effectively, especially in the case of a legal QA system, it is of utmost importance for the system to be rich in knowledge, have enough synonyms and to have a good representation of the domain. Good ontology is also considered as an important factor.

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Another piece of work, which is of high relevance to our proposed objective, is that of Tirpude and Alvi [48]. The question answering system that has been proposed in this study is mainly a closed domain QA system that had as objective to retrieve legal documents pertaining to Indian Laws. The knowledge base used by the system was principally from legal documents of the Indian Courts. Their studies showed that keyword and metadata played a crucial part in retrieving information correctly. Through the testing and evaluation of their system, they also showed that higher accuracy is achieved where queries are structured as compared to a situation where a user of the system would ask random and unstructured queries that are in a non-question form. However, when testing their system against 100 random questions, the system could generate 62 correct answers. For achieving more precise answer generation, world knowledge was considered as more important than language knowledge and this was reaffirmed by Dillon [49] and Molla and Vicedo [50][51].

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V. An Overview of the Different Existing Question Answer Systems and Information Retrieval Systems

The objective of this part is to give an apercu of the various question answering systems and information retrieval systems that exist. This part also elicits the main underlying differences and approaches of these systems. Given the lesser popularity of QA systems in the legal domain as enunciated by Molla and Vicedo [50][51], we shall not restrict ourselves to QA systems in the legal domain, but we shall also touch upon, both some of the other general purpose question answering systems as well as some other QA systems in the general domains. However, irrespective of whether it is a general purpose question answering system or a restricted one such as one in the legal, medical, architecture or life sciences, all these systems use different ways to process the input provided by users and to output the answers to the respective inputs. For the purpose of portraying the different QA and information retrieval systems that exist in both the legal and other domains and which are popularly used by legal practitioners, legal professionals, students and the Mauritian public at large, we propose to give an apercu of how the following systems work: the Supreme Court's of Mauritius website; Lexis Nexis; Google and Google However, with respect to the general-purpose QA systems, START, Scholar. AnswerBus, AskJeeves and Zapmeta shall be analysed. On the other hand, we shall also compare the general architecture of QA systems that exist in the medical field like AskHermes and MedQA.

A. The Website of the Supreme Court of Mauritius

The website of the Supreme Court of Mauritius serves as an important information system in the legal field especially for Judges, lawyers, attorneys, legal research assistants, students and the public at large. The website is commonly, if not daily, used by lawyers and attorneys for their legal research and to prepare their cases' arguments by referring to the legal precedents. The website of the Supreme Court is particularly limited to enable a user to find the various lists of judgments that have been pronounced by the different Courts of Mauritius namely: The Supreme Court, District Courts, the

Intermediate Court, the Industrial Court, the Court of Rodrigues and the Privy Council. The figure below illustrates the User Interface for the website of the Mauritian Supreme Court. The user will principally be able to choose the Court s/he wishes to obtain a judgment and the specific year in which the judgment was pronounced.



Figure 2

Source: http://supremecourt.govmu.org/scourt/pubjudgment/pubViewP.do

It can be seen from the above user interface that the options for retrieving information pertaining to a case is rather limited as there is at this point in time no such option to enable the user to find a document per area of law, example, cases related to breach of tenancy agreement or breach of contract. Unless the user know the name of the parties in the case, document number or date on which the judgment was delivered, it is quite cumbersome for the user to have relevant information about the case as shown in the snapshot below. J

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Police / Marday Pierre Louis Noel	2015 MOK 32	17111/2015
Uric Mergged Okwyg 'Aug strut; Police v Debee Krishnadulh	2015 MOK 27	2611012015
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Figure 3

 $Source:\ http://supremecourt.govmu.org/scourt/pubjudgment/pubDocumentList.do$

It is however interesting to note that the user obtains more options like "advanced search" or "browse by alphabetical order" while inputting a login on the Supreme Court website.

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all at

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Figure 4

 $Source:\ https://supremecourt.govmu.org/scourt/judgment/mostRecentList.do$

As shown by the above user interface, the document retrieval process is more fine-tuned. The user can here at the 'search by' option use the drop down menu and search a document by inputting a keyword, a subject, a summary or a title. By selecting 'by subject' for example, as shown in the picture below, the user is enabled to choose among a list of values in order to further refine the search.

Judgment Subject> List of Value Select Judgment Subject

A + B + C + D + E + F + G + H + I + J + K + L + M + I	N = O = P = Q = R = S = T = U = V = W = X = Y = Z =	
Soblect	Oe:scri≬tlon	Select
Abonicn	Abortion	CJ
Accomcede	Acco:npli0:3 (see also Complicity and cc-ececes)	Cl Adm
Admralty	ralty (see alSc Shipping)	Cl
Adoption	Adoption	0
Alfidavn	AffidavII	0
Agency	Agency (see also Manda!)	0
Agentl:' t, Pro. <y< td=""><td>Aocnts & Proxy</td><td>Cl</td></y<>	Aocnts & Proxy	Cl
Aliens!Non-Cit zens	Al ens/Non.Citt2ens	CJ
Anion P II0T Ordur	Anion p,.!ef oroer	0
Ap:>eals	Appeals	0
Arblitalon	Arbitration (SM also Trade Disputes)	0
Arcritects		0
Arson	Arson	D
As∳ault	Assaun (S6c also Wour.cs & 810rH:.)	0
Assizes	Assizes	D
Associatione	Assoceucns	C
Allomey Hegal Profession	Attorney/Legal Profession	0
AutonM Parentale	Autonte Parentato (see atso Minors/Puissar.co Patemelle)	

Figure 5

 $Source: \ https://supremecourt.ll.ovmu.orn/scourt/judgment/searchAdvancedListP.do$

Arbitration, appeals, assault, banking law, company law, contract, damages, dangerous drugs are some of the list of values from which the user can choose. The list of values chosen is then submitted and thereafter, the user can from the interface choose the Court and the range of years for which s/he wishes to get a case which may be related to contract for example. A screen shot is shown below:

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Figure 6

Source: https://supremecourt.govmu.org/scourt/judgment/searchAdvancedList.do

From the above, we can see that the Supreme Court website provides for some interesting tools to search and refine search for a particular document retrieval as compared to a few years back, where such options were inexistent. However, it can be deduced that a whole list of documents is still returned to the user. The website is not yet capable for instance of generating precise answers or specific documents with respect to a search made.

B. Lexis Nexis

Lexis Nexis is also one of the most commonly used commercial tool in the legal profession and by the students' community for legal information retrieval. Access to Lexis Nexis is only possible after logging in and a subscription fee should also be usually paid by the user in order to benefit from its use. A first look at Lexis Nexis is quite impressive in terms of the different options it offers to the user. A look at its basic user interface shows that Lexis Nexis has the ability to extract information pertaining to cases, legislations, e-journals, forms and precedents, among others. This is shown below:

Lexis'Librarv

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Helpline: 0845 370 1234 S

Search	Practice Areas	Sources	My Alerts	History			
						li'l	
Horne Ca	ses t.cqtstauon	Commemary	Forms & Precede	nts Journals	Miltori.JII. (Current Aw.ircncss General	
Quick Fir	nd	Swan	ch Luxis@Libra	ΩY	Help	11	lit sovrc.011;t
					Му Вс	okshelf	
	Lcgisl:alion				0	All England Commercial C.ncc Browse! �l.rch	
	14	Act I. SI					
caee "	>me dr ditation		1 R FTG			All England Law Ropor\J. Drowse Sc3rc.n	Х
	Journill nrticle		CONTRACTOR				
			Sand:				
For	m or precedent		harmen a			All England Official Tronscripts (1!)97-2000}-	
	Find a soun:: a r-					Sc.:irch	
						All England Reporter Orow.c Sc.irch	
Glossary							

Figure 7

Source: https://www.lexisnexis.com/uk/legal/auth/checkbrowser.do:jsessionid=D0297774AF0723BI 836O47418EE9A355.iSgDUmef TxTFrIW259uBg?t=1455350446573&bhcp=1

However, for the purpose of this sub-part, we shall limit us to the different options that Lexis Nexis offers to the user for case' extraction and finding information pertaining to legislations. By clicking on the 'cases' icon, the user is presented with an interface where s/he is given the possibility of doing a basic search and an advanced search, which is optional as shown by the screenshot below:

	Cases Legislation Commentary Forms & Precedents Journals Materials Current Awareness General
Cases	
	*All Subscribed Cases Sources :
Qu.mlua-,	Sccti +∳L Add topic. to .cc.;,c,.
	Citation help
	- Advancod •ctarch (optional) @ P.∳o ,,u,nbcr _C/P.,r., ,urnbor
	Sudgnunt dates Su.n.no.y All available dates :
	Q All O Privy co_ncll Ll Supre,TIC: Court O Houlo or Lord!.
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Figure 8
Source: https://www.lexisnexis.com/uk/legal/

J J U Under the basic search, the user is able to look for a particular case by the parties' name and by its sources which may vary from 'All England commercial cases', 'All England Law Reports, All England Law Reports European cases, among others. Moreover and interestingly, under the 'search terms' option, the user is able to enter some key words that could further help Lexis Nexis to refine his/her search. For example, a user might not always have information about a particular case law. In such an instance, Lexis Nexis enables the user to locate cases that could be categorized under one particular area of law. For example, by entering "breach of tenancy agreement, in the white box of 'search terms,' the user is able to find cases that are related to 'breach of tenancy agreement' or where these words could potentially appear as shown in the figure below:

Lexis Recommends Key cases relating to Agreement Bayer AG v European Commission: 1 Bayer AG v Euro; ean Commission: 1	:•Identifie C·2/01, C·1 T<1/96, [2	ed by specialist law reporters and the All England team /01, C·1/01, C·1/01, [2004] All ER (EC) 500, 78 BMLR 9: 001) All ER (EC) 1	a , [2004] All ER [D) 2 (Jan)		Hide ,,
Narrow By		8 y D			Sor	:t by: [≬∳ �]
		1 - 37 of 37 results shown	Court/Tribunal	Judgment date	Source	Signal
*** Source Name All Enclan.: taw Rct.arts(7) CJ4c O.crviev, (6) Exta:�GaðetteLawRcoorts(S) Al E1gLind Rc>otter (.:)	\$ I	Fareham Borough Council v Miller *. Recons of flat being occuoled by associates r./ defendant in breach of tenancy agreement • Incidents of anti-social bet-aviour at nat \$ Defendant denying responsibility - I bit In th\$ cccumTit	CA, CIVIL DIVISION	6 March 2013		
Ad E19nd om#21 rranse-icts (1997- 2005i · (3) Show all 14 source Names	:2	Fareham Borough Council v Miller - (2013) All ER (D) 53 (Mar)	CoUrtor Appeal, Civil Division	6 March 2013	All Eng ∲ nd Reporter	

Figure 9

Source:https://www.lexisnexis.com/uk/legal/search/casessubmitForm.do#0ll.lUDGMENT-DATE.D,J-l.\$PSEUDOLOSK.A.Hllll

However, under the 'Advanced search' interface, the user is given additional options which could further fine-tune his/her search for a particular case law. A user may under the '*judgment date*' dropdown choose when the case was decided as shown below:

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Cases			
Cases • Search	Case name	?	ê 📀
". Browse	Sources	(":Att-Subscribcd C@cs Sources More sources	٩
Case Overview	Search terms		
Quantum			
Intcrnationat Cases	Citation	Search tips Add topics to scarcb) Citation help
	- Adv.:inccd sear	rch (optional)	
		O Page number OPara number	
	Judgment date	/ All available dates Today	
	Sumnt∷iry	Date is Date is before c Catchwords or Headny Date is after	ote
	Court	Dare is between Previous week Previous month	
	!	Previous 3 months Previous 6 months Previous yc,1r	Reset list
	Judgc{s)	Previous 2 vears	

Figure 10

Source: hllps://www.lexisnexis.com/uk/legal/search/flap.do?flap!D=cases&random=0.29596412990662546

Moreover, s/he can also choose the Court dropdown menu where s/he could choose one or more Courts before which the case appeared. The cases can also be looked up by the name of the Judge(s) or Counsel who appeared in that case. With respect to finding a particular legislation, Lexis Nexis also offers the user some interesting tools that help him/her obtains the desired results. The user's interface for finding a legislation shows that users are able to select between the versions of the law. Very often, Parliament brings amendments to existing laws, make directives or regulations under an existing law. It is very important for those working in the legal domain, especially Judges, lawyers and attorneys to keep track of these changes especially when they have to prepare their cases and their arguments. This is a big barrier that legal professionals often face. There are at many times lack of information about all those historic developments, thereby making it difficult for them to be able to trace back any, if not all amendments which have been brought to a particular law. However, we can find that this option exists in Lexis Nexis. Indeed, the user may choose between getting the current version of the law or the historical version. The user may search by title, the year in which the law was enacted and may interestingly also look for a specific provision in a law instead of whole act.

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C. Google v/s Google Scholar

Nowadays, Google is also used as the most common question answering system in the world. A difference is here made between the traditional Google interface and on the other hand, that of Google Scholar. Behind the white box appearing on Google's interface, there are several important steps behind the search query's ride. Indexing the web's content is the first crucial step in Google QA system. Ranking comes next and at this stage of the query, the system finds the most relevant answers to the user's query. Google also offers the option of auto-completion, where the user is given a forecast of what he might actually be typing in the white box. With respect to understanding the user's query, Google QA system will return the question asked to Google through the Internet. This is where indexing plays a major role. By parsing the question, Google will figure out what was the user's intent and using indexing, the system generates the best results to the user's query. At this stage, 'snippets' are also used to present to the user the most appropriate answers to the question asked.

On the other hand, Google Scholar is also a question answering system which answers to questions written in natural language. Google Scholar follows the same steps as Google for retrieving information. However, the Google Scholar interface is somewhat different to that of Google. It offers to the user some additional tools like 'Case Law' and 'Articles' and it also enables the user to do an advanced search where the results could be restricted to authors, subject area, publication date, among others. In terms of information presentation, Google Scholar shows the results that are mostly cited. However, with respect to determining citations for a specific article, Google Scholar is criticized for extracting a reference list that is short and it is also criticized as being a great tool for legal professionals and students or for the public in general to carry out preliminary literature work or to obtain past cases, yet, Google Scholar is criticized as being limited in terms of editorial work and it does not contain statutes or regulations [53].

D. General Purpose Question Answering System (Open-Domain)

1. Zapmeta

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This QA system is basically a meta-search engine which makes use of various search engines under one interface. It thus allows users to ask questions in a natural language and like Google, Zapmeta finds and ranks the most relevant answers to the user's query and it also offers the option of auto-completion where the user is given a forecast of what he might actually be typing as a query. This is show below:

web Imigos Video Wild No.;s More ... Web Imigos Video Wild No.;s More ... What is drug what is drug abuse what is drug paraphermalia what is drug misuse what is drug use

About us + C.0:,yright - DiKL:i'mcr + Pli.-acy + Cont.rct us © 2016 ZapMeta - Follow 2.1;,Mt!ta on Googtø...

Figure 11

Source: http://www.zapmeta.com

Given that Zapmeta extracts information from several search engines, it avoids the user from having to spend time and search through the various search engines on an individual basis to find the answer to a particular query [54]. Thus, by having a meta-search engine, Zapmeta would give its results by using data from various existing engines.

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2. START Question Answering System

START is also a question answering system which answers to questions in a natural language and which instead of returning a whole paragraph or text, it specifically answers to the questions asked. START is one of the very first QA system that is web based and which is successfully operating since December 1993 [55]. START comprises of a knowledge base against which it compares the queries obtained after breaking down the input by a user. In simple words, the software parses the query, a matching exercise is thereafter done where the question parsing is matched against the system's knowledge base. The relevant part of the query segment is then presented to the system's user [56]. START also uses an approach known as natural language annotation to unite the users to the information require [57]. By using this method, START is also able to deal with any kind of input ranging from text, pictures or even videos.

ULAKL,

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) Ratural Language Question Answering System ,I"- SifAR1 (oJ:ston

START, the world's first Wcb-basl.d question answering system, has been on-line and continuously operating since December, 1993. It has been developed by Boris Katz and his associates of the. InfoIab Group at the MIT Computer Science and Artificial Intelligence Laboratory. Unlike infonnation retrieval systems (e.g., search engines), START aims to supply users with "just the right informauon," instead of merely providing a list of hits, Cum.mly, the system can answer millions of English questions about places (e.g., cities, countries. lakes, coordinates, weather, maps, dcmographics, political and economic systems), movies (e.g., titles, actors, directors), people (c.g., birth dates, biographics), dictionary definitions, and much, much more. Below is a list of some of the things START knows about, with example questions. You can type your question above or select from the following examples. less..

Geography

- · What South-American country hos the largest population?
- · whars the largest city in Florida?
- · Give me the states that border Colorado.
- What cirics arc within 250 miles of the capital of l!aly? · How many pcopk live in Israel?
- · Show me a map of Denmark.

- Science and Reference
- · What is Jupiter's ntmosphere made of?
- Who first discovered radiocarbon dating?
- · How far is Neptune from the sun'
- Why is the sky blue? What planet has the smallest surface area?
- How many feet arc there in a kilometer'

Figure 12

Source: http://start.csail.mit.edu/index.php

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3. AnswerBus Question Answering System

The AnswerBus system is another open-domain QA system. It provides the user with the possibility of not only asking the question in English but in five additional languages as well. However, the output is given only in English. The system uses five main portals (search engines) in the quest to find the most suitable answers to the queries asked by a user. By using those portals, AnswerBus thereafter locates potential answers and sentences from the webpages. A description of how AnswerBus works can be grouped in five main steps. At the first step, the system accepts a question in natural language and verifies if it is in English. If not in English but is rather in one of the five other languages accepted by AnswerBus, the system uses a tool known as 'Babelfish' so as to translate the question in English. Three search engines are then chosen to obtain information for the query and then, the system models queries for the user input. AnswerBus then connects to the different portals to fetch the relevant information. At the fourth step, AnswerBus selects relevant sentences to form the answer to the question as formulated by the user. In the first place, the system, through parsing, breaks down the documents into sentences and through word matching, it assesses if a sentence id a potential answer to the user's query. At the last step, AnswerBus displays the sentences along with their links according to the order in which they are relevant [58].

4. Ask.com {Ask Jeeves)

Ask.com system, originally known as AskJeeves, possesses several portals. Like AnswerBus and START, this QA system allows the user to ask queries in natural language. After submission of a query by a user, Ask.com reformulates the query and matches the sentences against the web [59]. Answers are commonly answered on the fly or are extracted form a list of frequently asked questions. At the backbone, Ask.com basically works in the similar way as the other QA systems discussed above. One point worth noting however is that as compared to Google, which ranks he possible answer according to their popularity, Ask.com on the other hand, ranks answers according to topic communities and editorial functions [60].

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E. Closed-Domain Question Answering Systems for the Medical Domain

Like it is for the legal domain where the amount of information and existing documentation is so large, similarly, the medical domain also possesses a very large amount of documentation and very often, professionals in the medical field make use of QA systems in order to obtain specific answers to their medical queries [61]. For the purpose of this sub-part, we analyse the approach and architecture of two common medical QA system: AskHermes and MedQA.

1. AskHermes

This QA system has the capacity of answering to complicated medical questions and to extract answers that are specific to the query asked [62]. Like the other QA systems discussed above, AskHermes enables the user to input the question in natural language. AskHermes' knowledge base is principally built from Wikipedia, documents from eMedicine, among others. What is however particularly singular to AskHermes is that the system categorises the queries in twelve general topics [61]. The aim of it is to make it easier to retrieve information. Moreover, with respect to the answer presentation, AskHermes uses mainly a clustering technique as questions asked in the medical field are often found to be long and related to several topics [63]. Instead of returning a list of documents based on ranking as output, as compare to other QA systems, AskHermes returns answer passages that are structurally clustered based on content-bearing query [62].



Figure 13

Source: http://www.ask:hermes.org/index2.html

2. MedQA

MedQA is also a popular QA system used by medical practitioners and is different from AskHermes with respect to question classification. The present system will classify the query asked by a user into a specific question type and for which a particular answer strategy will be used [64]. Moreover, documents are extracted principally from the web and from Medline. After extracting the answer, the system interestingly summarises the text obtained, whereby unnecessary sentences are dismissed. It then compresses the

sentences into a logical summary. The user thus obtains a condensation of the sentences in the form of a summary.

F. Comparison of Answers by different Question Answering Systems

Table 2: Different ways in which different QA systems answer to complex questions Sample Question: What is judicial review and what are the different stages in a

judicial review process

Google As answers we get several links that contain the answer principally to the first part of the question. However, with respect to the second part of the question, the user still has to open and go through the different proposed link to get information about the different stages in a judicial review process.

Google In Google Scholar, the user, as compared to google.com, barely obtains information any information on the first part of the question. With the "Articles" option activated, Google Scholar also returns several links from different websites and through which the user has to skim through in order to obtain answer to the second p^{art} of the question. However, if the user clicks on the "case law" option on Google Scholar, s/he obtains a series of cases that relate to judicial review but which still do not provide precise answers to the question above.

- Zap meta Unlike both systems mentioned above, Zapmeta replied to both parts of the question in the very first answer it gives back and also returns several links which could contain the answer to both parts of the question.
- START Unlike Zapmeta, START replied perfectly to half of the question only while the second part remained totally unanswered. With respect to the question's first part, the answer is extracted from Wikipedia.
- AnswerBus As answers, we obtained several links, which could contain answers to the first part of the question but not to the second part.
- Ask.com Like AnswerBus, Ask.com also returned several links to the user, which could possibly answer to the question. By clicking on the first link returned by ask.com, we obtained a document that gives answers to both parts of the question asked but, the user still needs to open the links and go through the documents rather than obtaining a precise answer to the query.

By analyzing the output we obtained on the several QA systems; we can deduce that Zapmeta, Ask.com and Google.com are more reliable since the output we received matched our query to a certain extent. However, we can also say that though being reliable, the above systems are not perfect, especially in terms of accuracy of answers. One common aspect that could be found in all the above QA systems is that they all practically return several links which the user will have to open and search through in order to obtain a correct answer to his/her query. Ideally, the user would expect a QA system to have capacity of understanding and analyzing the outputs obtained from the different systems above, we can deduce that they are far from being able to find precise answers. Worst, at times, the systems return completely irrelevant answers.

The basic approach to answer questions in a question answering system is to apply natural language processing and information extraction. Currently, natural language processing techniques, POS tagging, WordNet, among others are being used in question answering systems [21]. Research has also found that the performance of the QA system relies on the number of possible solutions in the document. Upgrading question answering and answer processing are also regarded as two essential components in a QA system. Question processing comprises firstly of question classification and secondly, question reformulation. The former component points out the kind of question and its respective answer, while the latter component transforms the question in a format which is easily understood by the system. Answer processing however comprises of candidate answer ordering and filtering and a validation portion which facilitates communication with users.

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VI. Implementation

In order to develop this question answer system, we had to learn how to use the following tools in an efficient and productive manner.

HTML5

HTML5 is the latest evolution of the standard that defines HTML with new elements, attributes, and behaviours, and a larger set of technologies that allows more diverse and powerful Web sites and applications. HTML5 has several advantages compared to the previous version. It provides better semantics which allowing us to describe more precisely what our content is.

CSS

Cascading Style Sheets, most of the time abbreviated as CSS, is a stylesheet language used to describe the presentation of a document written in HTML. CSS describes how the structured element must be rendered on screen.

PHP

PHP is a general-purpose programming language which is most often use for server-side programming. PHP is used to perform processing on the web server. PHP is one of the most important tools that have been in this project. PHP originally stood for Personal Home Page but now the meaning has changed to Hypertext Preprocessor.

MySQL

MySQL is a freely available open source Relational Database Management System (RDBMS) that uses Structured Query Language (SQL). SQL is the most popular language for adding, accessing and managing content in a database. It is most noted for its quick processing, proven reliability, ease and flexibility of use. MySQL is an essential part of almost every open source application. MySQL has been used as database server as it is free, is widely used and there are plenty of free tutorials to explain how to use it and what to do when errors are encountered.

The online Question Answer System has been developed using the above technologies.



Welcome to our Legal Support System

To use this service, you should type In your queries or questions in the search box above and either press the Enter key or click on the Search button.

The system also accepts short phrases in double quotes, e.g., "consutution of maurtilus", which may be followed by other keywords. Using double quotes may help you find the relevant information faster.

By default, two (2) results are displayed for queries. However, you may choose the number of results (1, 2, 5, 1 o, 20, 50) from the list provided. If you wish to display only the names of acts which contain your keywords, you should tick the acts checkbox and then press the Enter key or click on the search button.

Currently, the system Is limited only to few acts/statutes and few cases.

Kindly send us your feedback via email so that so this service can be improved for the benefit of legal practitioners, academics. students and even the public.

Thanks and regards Project coordinator

Figure 14. Home Screen for the Question Answer System

Figure 14 above shows the main screen for the question answer system. One of the main objectives of our work is to provide a simple graphical user interface for users to interact with the system. The complexity will reside in the query processing and answer processing modules. The idea is to make the system useful not only to legal practitioners who know how acts, cases and other legal reports are structured and who has their own legal jargons to refer to legal entities but also to the laypersons who do not use legal terms. Our system allows a user to input his/her query using natural language, i.e., there are no specific rules to follow. He/She can type anything he/she wants in a free style.

Through a number of examples, we will explain how the system works and how to make the best use of it.

Example 1: Query in natural language



powers of parliameur parliament way make pronsion-- (a) for the icquisitiou of cuiztmhip of urauririus by persons \\ll0 MC not eli ϕ lblc or .,110 arc no longer eligible 10 become enuens of urauritus by virtue of this chapter, for depri\ing of his citizenship of mauririnv any person who is 1 citizen of manrtrns otherwise than by virtue of secneu =0. ϕ d or ϕ d: for the renunciation by any person of his ritizenship of mauritlus: or for the mauuenance of a register of citizen, of ulaurtnus \\ll0 are also cuizens of other countries. PA...,J 1 · CO< ϕ UJUJIQ'' 1068 7:J

Related Cases:

Figure 15. Sample Query 1 and Corresponding Answer

Figure 15 shows the answer returned by the system in response to the question *<what are the powers of the Parliament of Mauritius?>*. In this case, we have been very lucky in that the system has been able to return what can be considered as the best answer for this question. This answer comes from the Constitution of the Republic of Mauritius. The name of the act has been displayed below the answers. The user can click on the name in order to open it in a browser or download it to a computer or smartphone. Currently the system does not return the section number. Related cases are also returned. In this case, no answers have been returned. Our knowledge base consists of only few cases for the time being.

Our query processing module is able to extract the important terms from the query. For example, in this case, the keywords were *powers*, *Parliament* and *Mauritius*. The selected keywords are also highlighted in the answer. The system is case insensitive in that it makes no difference between lowercase and uppercase characters. The system returns two answers (by default) but the user can also choose to display any number of answers between one (1) and fifty (50) by choosing the relevant value from the *<No. of results>* drop down box..

Example 2: Query in natural language



C:OVJ?c\'11"S ACT '0011°7

Figure 16. Sample Query 2 and Corresponding Answer

Figure 16 shows the answer returned by the system in response to the question $\langle what are the duties of a company director? \rangle$. Here also, the system has been able to extract the important keywords which are *duties, company* and *director*. These are highlighted in the answer. Five (5) results have been returned in this query, although only the first three have been displayed above. The third extract is the best answer as it comes from Section 143 of the Companies Act 2001 which list the duties of company directors in much details.

It is also good to point out that Section 143 is a very long section, as compared to others, and it is also one of the sections that are referred to the most often in relation to cases on the Companies Act 2001. Thus, it is important for our system to offer a good answer for such an important area of law. As future work, we can implement a facility to display the full section of the law to the user. The answers that are returned can also be ranked according to some criteria and then reordered, starting from the most relevant ones to the less relevant ones.

Example 3: Query as a bag of keywords

 dangerous drug imprisonment
 Search

 Acts
 No of results: 5

precursors. materials and equipment any person who unlawfully produces. manufactures. imports. exports. transports. offers. sells. distributes. delivers on any terms whatsoever. consigns. dispatches. purchases or offers to purchase or holds precursors. equipment or materials-- (a) (b) for the purpose of using them in or for the unlawful cultivation. production or manufacture of dangerous drugs: or knowing that the precursors. equipment and materials are to be used for any of the purposes specified in paragraph (a). shall commit an offence and shall. on conviction. be liable to a fine not exceeding 500.000 rupees and to impnsoument for a term not exceeding 15 years. DANGEROUS DRUGS ACT \$000 31

syringe. utensil. apparatus or other article for use dangerous d111g. shall commit an offence and shall. on conviction. and subject to subsections (2) and (5). be liable to a fate not exceeding 50.000 rupees and to uupnsouuieur for a term not exceeding 2 years. DANGEROUS DRUGS ACT 2000 31

incitement to fillg offence, :uld tullawful use-:iny ptrsou \\bot tuilawfully-: (a) by any me $\frac{1}{2}$ \bot hatsoever. directly or iildirectly-iilcites others to commit any of the offences specified iff this act. even when such incitement is without effect: by any means whatsoever, directly or indirectly incites other; to make (b) unlawful use of dangerous dmgs or of substances presented a, having the effects of such drugs. shall commit an offence and shall. on couviction, be liable to a fine not exceeding 500.000 rupees and to imprisonment for a term not exceeding 15 years. D_J_<GEROUS DRUGS \CT 2000 31

driving while under influence of a dangerous drug (1) :lllv person who drives a motor-powered land vehicle, steers a motor-po,, ered marine craft or flies a motor-powered aircraft while under the influence of a dangerous drug which he has used in an unlawful manner, shall commit an offence and shall. on couviction. be liable to a fine not exceeding 10.000 rupees or to a term of imprisonment not exceeding 5 years. D.\NGEROU. DRUGS ACT 2000 31

offering or selling for personal consumption (1) any person who tm!il,fuliy-0Jfers. offers to btly."sells. offers to sell. distributes-oroffus to---distribute: uly dangerous dlllg to a person for his personal consumption shall commit an offence and shall. on conviction. be liable to a fine not exceeding 500.000 rupees and to imprisonment for a term not exceeding 15 years. DA\GEROUS_DRUGS -WI 1000 31

Figure 17. Sample Query 3 and Corresponding Answer

It is **not** important that questions are always posed in a question like manner. As mentioned earlier, the system is very flexible and the user can input his/her search query in a free style. For example, in Figure 17, we have entered three keywords namely *dangerous, drug* and *imprisonment*. The idea was to see whether the system can tell us what the penalty for dealing in dangerous drugs is. The system has returned five (5) extracts from the Dangerous Drugs Act 2000 which deals with the unlawful use of drugs. In this scenario, it is not possible to say what the best answer should have been as there are numerous offences which involves using or dealing in dangerous Drugs Act 2000 contains the words dangerous, drugs and imprisonment. Nevertheless, the system has returned the relevant acts and some relevant sections. The user can click on the hyperlink to open the act in a browser for further research.

Example 4: Query as a keyphrase in double quotes



penalty for murder and mfanticide (1) ,uy person wito is convicted of $-\langle \rangle$ murder or murder of " newly bom child. shall be sentenced to perkll ser, imde for life or. where the court is satisfied thar substantial and compelling circumstances exist which justify the imposition of a lesser sentence and has entered those circumstances on the record of the proceedings. for a tett111 nor exceeding 60 year!: attempt at murder or attempt at murder of a ue\\11- bom child. shall be liable to penal servitude for life or, where the court is satisfied thill substantial and compelling circumstances exist which justify the imposition of a lesser sentence and has entered those circumstances on the record of the proceedings. for a tett111 nor exceeding 60 year!: attempt at murder or attempt at murder of a ue\\11- bom child. shall be liable to penal servitude for life or, where the court is satisfied thill substantial and compelling circumstances exist which justify the imposition of a lesser sentence and has entered those circumstances on the record of the proceedings. for a term nor exceeding 60 years. CRI@IINAL CODE IS38 7;

taking command of armed force any person ,,110-- (a) (b) (c) without lawful right or reason. takes the conunand of an armed force. troop. fleet. squadron. man of war. fortified place. post. port or town: continues to hold any military command against the order of the govenueut: or being a commander keeps hi, army or troops embodied after the disbanding or dismissing of the same has been ordered, shall be punished by penal servitude for life or. where the court is satisfied that substantial and compelling circumstances exist which justify the imposition of a lesser sentence and has entered those circumstances on the record of the preceedings. for a term not exceeding 60 years. CR!MIN,\L CODE [83\$, 71]

inducing or compelling president in the exercise of 'any lawful power any person who. by force or violence, induces or compels the president to exercise or refrain from exercising in any manner any of the powers vested in him by law, shall commit an offence and shall. on conviction, be liable to penal servitude for life or, where the court is satisfied that compelling reasons exist \Yhich justify the impositiou of a lesser sentence and has specified the reasons on the record of the proceedings, for a term not exceeding 60 years.

CR!I\IIX.IJ. CODE 1838 71

62. stirring up cml war any attempt or plot, the object of which is to stir cml war by arming or by inciting the inhibitants to arm themselves against one another, or carry devastation, massacre or plunder into one or more districts, shall be punishable by penal servitude for life or, where the court is satisfied that compelling reasons exist which justify the imposition of a lesser sentence and has specified the reasons on the record of the proceedings. for a renn uot exceeding 60 hears. h:RIMIN,\[COD+ |S38 73

inciting officer to mntiny any person who attempts to bribe. corrupt or seduce from his duty ;uiy officer or other person belonging to the state's land or sea forces. or attempts to incite him to mutiny or disobedience. shall be punished by penal servitude for life or, where the court is satisfied that substantial and compelling circumstances exist which Justify the imposition of a lesser sentence and has entered those circumstances on the record of the proceedings. for a tell11 not e<ceeding 60 yearv, CRT-IIK-JJ, CODE 1838 73

arson causing death in all cases specified in section 346. where the fire caused the death of one or more persons, being h, the place or vehicle set ou fire at the moment of the fire breaking fonh, the puushment shall be penal servitude for life or, where the court is satisfied that compelling reasons exist which justify the imposition of a lesser sentence and has specified the reasons on the record of the proceedings. for a renu not exceeding 60 years. CRIMIX-IJ. CODE IS3S 73

60. inciting citizen to rise up in anus every attempt or plot the object of wtuch is to excite th; citizens or other inliabitants of mauritius to armthemselves against the state. shall be punished by-- (a) penal servitude for life or. where the court is satisfied that compelling reasons exist which justify the imposmon of a lesser sentence and has specified the reasons on the record of the proceedings. for a renn not e<ceeding 60 years: and forfeiture of property. CR!M!"-\L C9DE (S1S n

stirring up war against the state any person \III0 stirs up war against the state shall commit an offence and shall, on conviction, be sentenced to penal servitude for life or, where the court is satisfied that compelling reasons exist wlucl; justify the imposinou of a lesser sentence aid has specified the reasons on the record of the proceedings, for a t+IIU not exceeding 60 years. CRIMIX-IJ. CODE 1838 73

(3) nomithstailding subsection (2). any person convicted of an offence uucler section 29 (2) or 30 shall be senteiled to a fine not exceeding 2 million rupees together with penal servitude for a tenn not exceeding 60 years, where it is averred and proved that ha\ulg regard to all the circumstances of the case, the person was a drug trafficker. D!LNG;:ROUS DRUGS \CT 1000 31

"master" has the same meaning as in the merchant shipping act: "maritime zones". "territorial sea", "internal waters". "archipelagic waters" and "historic warers" tiave the same meaning as in the maritime zones act: induces the eez: 3. piracy and maritime attack (I) (a) (b) acts 2011 $\parallel 0^{\circ}$ 9 any person who commits ? an act of piracy: or a maritime attack. shall conunir au offence and shall. on conviction. be liable to penal servitude for a term not exceeding 60 jearc. PIRACY -U,1) :_UCHT!ME VIOLENCE .KT 2011 14

Figure 18. Sample Query 4 and Corresponding Answer

An interesting feature of our system is its ability to extract exact phrases from the knowledge base. For example, suppose a user wanted to know the most severe sentences in the Republic of Mauritius. He/She can input the text $\langle for \ a \ term \ not \ exceeding \ 60$ years>. However, this requires that the user has some knowledge of the content and how it is structured. This feature will be very useful to those who will know how to use it well. In this specific case, thirteen (13) answers have been returned which contains the keyphrase, nine (9) of which are from the Criminal Code 1838, three (3) from the Piracy and Maritime Act 2011 and one (1) from the Dangerous Drugs Act 2000. Thus, at the click of a button, we are able to know which legislations contain the most severe sentences. In the same way, we can find all offences where the imprisonment is for a term not exceeding 30 years or any other keyphrases can be entered.

Example 5: Query as a keyphrase in double quotes with filter



(3) notwithstanding subsection (2). any person convicted of an offence under section 29 (2) or 30 shall be sentenced to a fine not exceeding 2 million rupees together with penal servitude for a lettil nor exceeding 60 years, where it is averred and proved that, having regard to :til the circumstances of the case, the person was a dIIg trafficker, DAI'GEROUS DRUGS ACT \u00e9000 31

Related Cases: 2013 SCJ 038-ST..\JE v BOUDEUSE CE..\RLES EDOUARD .\LBERT-3 2013 SCJ 041-P.\I.}.IYRE J L v TEE ST..\JE-3

Figure 19. Sample Query 5 and Corresponding Answer

The system also offers the opportunity to refine a result if too many answers are returned. For example, in Example 4, thirteen (13) were returned. Now, if the user wants to get only those sections which deal with drug offences, he/she can enter the word $\langle drug \rangle$ as shown above after the double quoted keyphrase. Upon hitting search, only one answer is returned in this case. The relevant cases from the knowledge base are also returned.

Example 6: List of Acts



Am: L { 'ID !DUTIES .\WD T.\XESI .\CT I 'S**1**' LA.,,TILORD AC\D TEN. \bullet 'T ACT 1999 15 'IAUR!TIUS L.,\\D TRANSPORT Au"HORITY ACT 1009 15 E", 'IRO">.IDff A:, I) L.,\CJI USE APPEAL TRIBU"1AL ACT 201 \bullet 05 "IOT DI OPERATIO"1 LA'.I) .\COUISITIOX .\CT 1973 II L:\ND SUR\"EYQRS >CT 1076 00 AG.\LEGA ISL..\',I) COU"ICIL ACT 2004 01 SHTE U"-ITS >**Q** 1874 19 OUTER ISL..\',I)S DE\1:LOP.JE:'ff CORPORATIO"1 ACT 198* 06 STATE L..\CJI :\LIEX.\TIOX\ ACT 10s3 03 Related Cases:

IOI3 SCJ 015-BUSJ).I:SS P.\RK OF i\L.\URITIUS LTD₂. SOCJETE Fu^{*}TURA-4 2013 SCJ 016-GR.�.D PORT SA\\.♥<NI: DISTRICT COLJ^{*})|CJL v \.\IONNERO^{*}Ii\I 1\I &ORS-6 2013 SCJ 016-DEERPAUI. J v SEEBORUTH B-7 2013 SCJ 030-TOOR \.B..\LLY A \.D..\BY A & ORS-6

Figure 20. Sample Query 6 and Corresponding Answer

In the example shown in Figure 19, we show that it is possible to list all the acts which contain one or more of the search keywords in their title by checking the **Acts** checkbox. For example, the keyword *<land>* returns 12 acts, ranging from Land (Duties and Taxes) Act 1984 to the State Land (Alienation) Act 1983. Four cases have also been returned. It is possible for the user to input more than one keyword or a keyphrase in double quotes.

Example 7: Display of Acts

LAND (DUTIES AND TAXES) ACT Act 46 or 1984– 16 July 1984

ARRANGEMENT OF SECTIONS

PART 1 – PRELIMINARY 1. Short title 2. Interpretation

Figure 21. Sample Query 7 and Corresponding Answer

A user can open the acts listed in any results in another window of the browser, as shown above in Figure 20, where the Land (Duties and Taxes) Act which was listed in Figure 19 has been opened for further reading. Once the act has been opened in a browser, the user can download the act, print it, perform additional search or share its link.

VII. Status of Outstanding Work from Progress Report Submitted on 08th March 2016

(a) Currently, the portal can only return only one answer in most cases. In the next version, it will be possible to display several answers for each query.

Update: It is now possible to display between 1 and 50 results for one query.

(b) The knowledge base itself has to be improved so that more relevant answers are retrieved and displayed to the user. For example, the section number should also be displayed.

Update: The results are fine in most cases but improvements can still be made. Displaying the section number for each answer requires some further work.

(c) A help section will also be included in order to explain to users how to use the system in the most efficient way.

Update: Guidelines have been provided on the home page on how to use the system.

(d) In the next version, we hope to make it possible for the user to download the full legislation from the answer.

Update: This is now possible.

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(e) Currently the knowledge base consists only of few legislations only. We are planning to add some more legislations to the database.

Update: Some additional acts have been added but this is a continuous process.

(f) Judgements will also be added to the knowledge base in the next deliverable. Update: Some cases have been added but this is a continuous process.

(g) Re-evaluate the portal after making the suggested improvements.

Update: Feedback was received from various stakeholders and the comments were taken into consideration as far as possible. For example, the user-interface is now more user-friendly and users can now access the portal using their smartphone.

(h) Write the final report.Update: Completed.

VIII. Conclusions

This project is in line with national goals and the government vision of creating an eJudiciary system for the Republic of Mauritius. The portal eJudiciary.mu is such a platform which works 24/7 and which allows the submission of cases at anytime from anywhere. eJudiciary Mauritius is considered to be one of the most advanced electronic legal filing systems in the world and the first of its kind in Africa. It consists of components such as lodging of cases, filing of legal documents and other case management facilities. However, it does not cater for legal research. Thus, our web-based question answer and information retrieval system intends to bridge this gap. Legal research is a core activity in the legal domain and is both time-consuming and costly. The availability of information at the click of a button will assist the judiciary and other legal practitioners to become more efficient by hopefully help to reduce delays in the preparation of cases, writing of judgements and the disposal of cases. This system will contribute to making the human resources of the Mauritian Judiciary more efficient.

Publications

Pudaruth, S., Gunputh, R. P., Soyjaudah, K. M. S. and Domun, P., 2016. A Question Answer System for the Mauritian Judiciary. *Extended abstract submitted to the University of Mauritius Research Week 2016*.

Software

A web-based question answer system has been implemented. The website can be accessed at: http://lawanswers.me/

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